



DepEd MEMORANDUM  
No. **396**, s. 2010

SEP 21 2010

**THE 2010 SECONDARY EDUCATION CURRICULUM (SEC)  
ONLINE HELP DESK ANYTIME, ANYWHERE**

To: Undersecretaries  
Assistant Secretaries  
Bureau Directors  
Directors of Services, Centers and Heads of Units  
Regional Directors  
Schools Division/City Superintendents  
Heads, Public and Private Secondary Schools

1. In support of the implementation of the 2010 Secondary Education Curriculum (SEC), an **online help desk** section can now be accessed anytime, anywhere at the Department of Education-Bureau of Secondary Education (DepEd-BSE) website: **<http://www.bse.portal.ph>**.

2. The DepEd-BSE online help desk aims to:

- a. provide a follow-through virtual technical assistance to all public documents and private secondary school teachers on the optimal use of the curriculum documents and teaching guides with the integration of blended technologies and other government thrusts into the curriculum;
- b. disseminate user-friendly, brief and concise offline/online digital-enabled modules with interactive hyperlinks to multimedia files that will guide the teachers in unpacking the content and performance standards through simple flowcharts and simulations;
- c. serve as alternative forum and/or discussion board for teachers and school heads who failed to attend the face-to-face training on teaching and learning for Understanding by Design (UbD), and managing efficiently and effectively the school-community support blended technology environment;
- d. provide anytime, anywhere platform for telecollaborative sharing in a community of learners such as state-of-the-art updates and trends on best practices; *and*
- e. encourage involvement of parents, student-tutors, and volunteer citizen-tutors in a many-to-one anytime, anywhere intervention for students with learning gaps or difficulties.

3. Some of the state-of-the-art updates and trends on best practices used for differentiated instructions are the following:

- a. innovative teaching and learning in large or extra large classes;
- b. 24/7 school accreditation;
- c. Midyear/year-end online co-curricular contests on best products and performances;
- d. global classroom connection;



- e. virtual *eDamath/eSciDamal entre-P-NoyDamath/robotics camp*;
- f. *Technology in Education and Edutainment Nook in School (TEENS)* Program in DepEd Memorandum No. 270, s. 2008;
- g. *SMART PathFinder* high schools and innovative teachers leadership awards;
- h. UbD-responsive joyful learning with ICT integration through *Juan-day Math Storytelling by the Mathemajess'yan at the Library Hub* in DepEd Memorandum No. 465, d. 2009; and
- i. Partners in Learning's (PILs) hyperlinked-teachers manual in CD/online formats: *Guro, Gabay sa Pagtuturo*.

4. The user of the **online help desk** at <http://www.bse.portal.ph> shall log on and fill up the registration form for record and feedback loop mechanism purposes to be administered by Mr. Jesus L. Huenda, APEC Future Education Consortium steering committee member, with website at <http://www.alcob.com>.

5. The said online help desk is open to all public and private secondary school teachers and their school heads including student-tutors, parents and volunteer citizen-tutors nationwide. Their participation shall be included as one of the salient curriculum and instruction/networking indicators in accrediting public and private secondary schools nationwide.

6. For inquiries, please visit the Office of the Director IV, **Dr. Lolita M. Andrada**, DepEd-BSE at 3/F Bonifacio Building, DepEd Complex, Meralco Avenue, Pasig City or contact **Mr. Jesus L. Huenda**, SEPS, Curriculum Development Division (CDD)-BSE at telefax no.: (02) 632-7746, mobile phone no.: 0920-900-2256, e-mail address: [jhuenda@gmail.com](mailto:jhuenda@gmail.com); or visit the DepEd-BSE website address: <http://www.bse.portal.ph>.

7. Immediate dissemination of this Memorandum is desired.

  
**BR. ARMIN A. LUISTRO FSC**  
Secretary

References:

DepEd Memorandum: (Nos.: 270, s. 2008 and 465, s. 2008)

To be indicated in the Perpetual Index  
under the following subjects:

CURRICULUM  
INFORMATION TECHNOLOGY  
TEACHERS