



Republic of the Philippines
Department of Health
OFFICE OF THE SECRETARY

March 13, 2020

DEPARTMENT MEMORANDUM

No. 2020 - 0110

TO: ALL UNDERSECRETARIES AND ASSISTANT SECRETARIES; DIRECTORS OF BUREAUS AND CENTERS FOR HEALTH DEVELOPMENT; MINISTER OF HEALTH – BANGSAMORO AUTONOMOUS REGION IN MUSLIM MINDANAO; EXECUTIVE DIRECTORS OF SPECIALTY HOSPITALS AND NATIONAL NUTRITION COUNCIL; CHIEFS OF MEDICAL CENTERS, HOSPITALS, SANITARIA AND INSTITUTES; PRESIDENT OF THE PHILIPPINE HEALTH INSURANCE CORPORATION; DIRECTORS OF PHILIPPINE NATIONAL AIDS COUNCIL AND TREATMENT AND REHABILITATION CENTERS AND OTHERS CONCERNED

SUBJECT: Directive to All Public and Private Hospitals and Healthcare Facilities on Reporting Coronavirus Disease (COVID-2019)

To ensure harmonized reporting, prevent the circulation of unverified information, and avoid confusion among the public on COVID-19, all public and private hospitals and other healthcare facilities are hereby prohibited to report/or release information related to any suspected and/or confirmed COVID-19 cases and deaths *prior* to the reporting of such by first, the Department of Health (DOH) and second, the concerned Local Government Unit.

Hospitals and other healthcare facilities may report COVID-19 cases and deaths after such information has been released through the following official DOH channels:

- a. DOH Press Conference, Press Release and Statements
- b. Website: <https://www.doh.gov.ph/2019-nCoV>
- c. Facebook: <https://www.facebook.com/OfficialDOHgov/>
- d. Twitter: <https://twitter.com/DOHgov>
- e. DOH COVID-19 Viber Community: <http://bit.ly/DOHPhCOVID-19>

Further, all are enjoined to report any circulating unverified reports, false news, and unauthorized release of information to the DOH - COVID-19 Emergency Operations Center through email at ncoveoc.doh@gmail.com with subject heading “[FOR VERIFICATION]” and attach a screenshot / link of the alleged unverified reports.


Unauthorized release of information and/or unverified and false reports may be grounds for administrative and disciplinary sanctions against any erring hospital and/or employees provided by RA No. 6713, RA No. 10173, RA No. 11332 or any other applicable laws or regulations.

For strict compliance.

CERTIFIED TRUE COPY

MAR 15 2020

MARIA CRISTINA P. RIVERA
KMITS - RECORDS SECTION
Department of Health


FRANCISCO T. DUQUE III, MD, MSc
Secretary of Health