



Republic of the Philippines  
**Department of Education**

08 NOV 2021

DepEd MEMORANDUM  
No. **078**, s. 2021

**REITERATION OF DEPED MEMORANDUM NO. 035, s. 2020 AND PLANS  
FOR ISO 9001:2015 QUALITY MANAGEMENT SYSTEM CERTIFICATION  
FOR FIELD OFFICES AND PUBLIC SCHOOLS  
IN THE DEPARTMENT OF EDUCATION**

To: Undersecretaries  
Assistant Secretaries  
Bureau and Service Directors  
Regional Directors  
Schools Division Superintendents  
Public Elementary and Secondary School Heads  
All Others Concerned

1. In pursuance to DepEd Order (DO) No. 009, s. 2021 on the **Institutionalization of a Quality Management System in the Department of Education**, this **Reiteration on DepEd Memorandum (DM) No. 035, s. 2020, and Plans for ISO 9001:2015 Quality Management System (QMS) Certification for Field Offices and Public Schools in the Department of Education** has been issued to address the queries and concerns regarding the DepEd implementation of Quality Management System (QMS) per governance level.
2. In line with DepEd mission to continually improve and streamline its systems and processes to ensure better delivery of quality basic education services nationwide, DepEd aims to institutionalize a **One DepEd, One QMS** that is relevant and applicable at all governance levels.
3. Hence, the Department shall issue a National Operations Manual for national adoption and implementation per governance level such as the regional offices (ROs), schools division offices (SDOs), and public elementary, junior and senior high schools.
4. Meanwhile, to conform with the goal of the Department to have One DepEd, One QMS that is certifiable to ISO 9001: 2015, and to respond to the clarifications of field offices and schools to sustain their ISO Certification, DepEd indicates below the target schedule for **One ISO 9001:2015 QMS Certification per governance level**.

<b>Fiscal Year</b>	<b>Governance level</b>
2022	Regions
2023	Schools Division Offices
2025	Public Schools

DepEd will issue comprehensive guidelines on the preparation for ISO QMS certification per governance level.

With reference to Item IX (B) of DO 009, s. 2021, procurement and timing of the third-party certifying bodies shall be the responsibility of the DepEd Central Office (CO) and shall be charged to CO-GASS Funds following existing procurement guidelines.

5. To reiterate, all regional directors, schools division superintendents, and school heads/principals are enjoined to adhere to the provisions stated in DM 035, s. 2020. **Non-compliance shall be subject to administrative action, in accordance to DO 49, s. 2006** otherwise known as the **Revised Rules of Procedure of the Department of Education in Administrative Cases.**

6. For further inquiries, please contact the **Bureau of Human Resource and Organizational Development-Organization Effectiveness Division** through email at [nqmssupport@deped.gov.ph](mailto:nqmssupport@deped.gov.ph).

7. Immediate dissemination of this Memorandum is desired.

  
**LEONOR MAGTOLIS A. BRIONES**  
Secretary



References:

DepEd Order No.: (009, s. 2021)  
DepEd Memorandum No.: (035, s. 2020)

To be indicated in the Perpetual Index  
under the following subjects:

BUREAUS AND OFFICES  
CERTIFICATION  
PERFORMANCE  
RULES AND REGULATIONS  
SCHOOLS  
SERVICE