Department of Education

Department of Public Works and Highways



Infrastructure for Safer and Resilient Schools (ISRS) Project (P180936)

ENVIRONMENTAL and SOCIAL COMMITMENT PLAN (ESCP)

Draft

February 2024

Infrastructure for Safer and Resilient Schools Project (P180936)

ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN

[The below paragraphs contain general undertakings about the ESCP that are standard. They are to be used verbatim across all projects. Any adjustment should be minor and drafted in consultation with the project lawyer and LEGEN.]

- 1. The Republic of the Philippines (the Borrower) [will implement]¹ the Infrastructure for Safer and Resilient Schools (the ISRS Project), with the involvement of the Department of Education (DepEd) and Department of Public Works and Highways (DPWH), as set out in the Loan Agreement.² The [International Bank for Reconstruction and Development/ The World Bank ³ has agreed to provide financing Php 30,558.00 million (US\$555.60 million) for the Project, as set out in the referred agreement(s). [This ESCP supersedes previous versions of the ESCP for the Project and shall apply both to the original and the additional financing for Project referred to above.]^{4 5}
- 2. The Borrower, through DepEd and DPWH shall ensure that the Project is carried out in accordance with the Environmental and Social Standards (ESSs) and this Environmental and Social Commitment Plan (ESCP), in a manner acceptable to the Bank. The ESCP is a part of the Loan Agreement. Unless otherwise defined in this ESCP, capitalized terms used in this ESCP have the meanings ascribed to them in the referred agreement(s).
- 3. Without limitation to the foregoing, this ESCP sets out material measures and actions that the Borrower shall carry out or cause to be carried out, including, as applicable, the timeframes of the actions and measures,

¹ You can use this bracketed text in cases where the ESCP is updated during Project implementation or in cases where additional financing is being processed for a Project under implementation and the ESCP will cover both the original loan/credit/grant and the additional financing.

² Use "Financing Agreement" for IDA financing. Use "Loan Agreement" for IBRD financing. Use "Grant Agreement" for TF financing. Add a reference to "Project Agreement" where there is one. Consult with the Project Lawyer for correct references.

³ In case the project is financed by multiple financing sources (e.g. both an IBRD loan or IDA credit/grant and a TF grant), reference should be made to IBRD/IDA in all of these capacities, with a term like "World Bank" or the "Bank" used to refer to all of them collectively.

⁴ Use this bracketed text when the same, consolidated, and updated ESCP will apply both to the original and additional financing for the project.

⁵ In cases of additional financing where two different ESCPs will apply to the original and additional financing, you can replace paragraph 1 with the following:

The [Borrower/Recipient name] (the [Borrower/Recipient]) will implement additional activities under the [name] Project (the Project), with the involvement of the [name of the Project Implementing Entity(ies)/ministries/agencies involved], as set out in the [additional financing] [Loan Agreement] [Financing Agreement] [Grant Agreement] [and the Project Agreement]. The [International Bank for Reconstruction and Development/International Development Association] (the [World Bank/Bank/Association]) [, acting as the] [administrator/implementing agency/accredited entity/implementing entity/other] [of] [name the trust fund], has agreed to provide additional financing for the implementation of the additional activities under the Project, as set out in the referred agreement(s). This ESCP shall apply solely to the additional activities under the Project referred to above, and the ESCP for the original financing of the Project, shall continue to apply to the original activities under the Project.

institutional, staffing, training, monitoring, and reporting arrangements, and grievance management. The ESCP also sets out the environmental and social (E&S) instruments that shall be adopted and implemented under the Project, all of which shall be subject to prior consultation and disclosure, consistent with the ESS, and in form and substance, and in a manner acceptable to the Bank. Once adopted, said E&S instruments may be revised from time to time with prior written agreement by the Bank.

4. As agreed by the Bank and the Borrower, this ESCP will be revised from time to time if necessary, during Project implementation, to reflect adaptive management of Project changes and unforeseen circumstances or in response to Project performance. In such circumstances, the Borrower through the DepEd and the Bank agree to update the ESCP to reflect these changes through an exchange of letters signed between the Bank and the Borrower's Epimaco V. Densing of DepEd. The Borrower shall promptly disclose the updated ESCP.

	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless vise explicitly specified with a "NOTE") – delete or adjust them, or add new actions ded].	TIMEFRAME	RESPONSIBLE ENTITY
MONI	TORING AND REPORTING		
A	REGULAR REPORTING [Environmental, social, health, and safety (ESHS) performance needs to be monitored and reported to the World Bank.] Prepare and submit to the World Bank regular monitoring reports on the environmental, social, health, and safety (ESHS) performance of the Project, including but not limited to the implementation of the ESCP, the status of preparation and implementation of E&S instruments required under the ESCP, stakeholder engagement activities, and functioning of the grievance mechanism(s) [specify other aspects that the reporting would need to consider, as relevant].	Throughout the Project implementation, semi-annual reports, commencing after the Effective Date. Submit each report to the World Bank no later than 3 days after the end of each reporting period.	DepEd and DPWH
В	INCIDENTS AND ACCIDENTS [notification of incidents and accidents is an important requirement of ESS1]. Promptly notify the World Bank of any incident or accident related to the Project that has, or is likely to have, a significant adverse effect on the environment, the affected communities, the public or workers, including, inter alia, cases of sexual exploitation and abuse (SEA), sexual harassment (SH), and accidents that result in death, serious or multiple injury [specify other examples of incidents and accidents, as appropriate for the type of operation]. Provide sufficient detail regarding the scope, severity, and possible causes of the incident or accident, indicating immediate measures taken or that are planned to be taken to address it, and any information provided by any contractor and/or supervising firm, as appropriate. Subsequently, at the World Bank's request, prepare a report on the incident or accident and propose any measures to address it and prevent its recurrence.	Notify the World Bank no later than 48 hours after learning of the incident or accident.	DepEd and DPWH-PIU

	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless wise explicitly specified with a "NOTE") – delete or adjust them, or add new actions eded].	TIMEFRAME	RESPONSIBLE ENTITY
С	CONTRACTORS' MONTHLY REPORTS Require contractors and supervising firms to provide monthly monitoring reports on ESHS performance in accordance with the metrics specified in the respective bidding documents and contracts and submit such reports to the World Bank.	Submit the monthly reports to the World Bank as part of the annexes to the semi-annual reports to be submitted under action A above.	DepEd Note: DPWH will share with DepEd the contractors' monthly reports for DepEd's consolidation.
D	Notify the World Bank of any referral submitted to the Dispute Avoidance and Adjudication Board (DAAB) to initiate a process of compliance review in relation to a contractor's obligations to prevent and respond to sexual exploitation and abuse (SEA), and/or sexual harassment (SH) specified in the respective works contract with such contractor; and, in the event of any such referral, notify the World Bank of: (i) the DAAB's decision on such referral; (ii) the contractor's Notice of Dissatisfaction, if any, with such DAAB decision; (iii) any notification received on the commencement of an emergency arbitration proceeding or full arbitration proceeding in relation to the DAAB's decision; and (iv) the resulting emergency arbitration order and/or full arbitration order, if any.	No later than 7 days after the issuance or receipt, as applicable, of the relevant document (i.e., referral to the DAAB, issuance of DAAB decision, Notice of Dissatisfaction, notice of commencement of emergency/full arbitration, emergency/full arbitration order, as applicable).	DepEd and DPWH
ESS 1: 1.1	ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IN ORGANIZATIONAL STRUCTURE: Establish and maintain an organizational structure with qualified staff to support the implementation of the project including hiring of part time / full time consultants and technical experts within DPWH and DepEd.	At least two months after the effectiveness of the Loan Agreement	DPWH-PIU, DepEd SIF- EFD, DepEd Regional Office (RO) and DepEd Division Office (DO)
1.2	ENVIRONMENTAL AND SOCIAL INSTRUMENTS: Develop, adopt and implement the Environment Code of Practice (ECOP), Environment and Social Management Framework (ESMF) and Environment and Social Management Plan (ESMP), Labor Management Plan (LMP) for the management of sub-project. 2. Adopt and implement an Environmental and Social Management Framework (ESMF) for the Project, consistent with the relevant ESSs.	Adopt the environmental and social instruments before Bank approval and thereafter implement the ESIA and ESMP throughout Project implementation.	DPWH-PIU and DepEd SIF- EFD

	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless vise explicitly specified with a "NOTE") – delete or adjust them, or add new actions ded].	TIMEFRAME	RESPONSIBLE ENTITY
1.3	MANAGEMENT OF CONTRACTORS: Develop and implement procedures for	Adopt the ESMP before the start of the bidding process for the respective civil works for each site commences. Once adopted, implement the respective ESMP throughout Project implementation. Prior to the preparation of	DPWH-PIU, DepEd SIF-EFD
	managing contractors including, the relevant E&S instruments, the LMP and code of conduct, into the ESHS specifications of the procurement documents and contracts with contractors and supervising firms. Thereafter ensure that the contractors and supervising firms comply and cause subcontractors to comply with the ESHS specifications of their respective contracts.	procurement documents and supervise contractors throughout Project implementation.	J. W. 1. 10, Bep2a on 2. B
1.4	TECHNICAL ASSISTANCE: Ensure that the consultancies, studies (including feasibility studies, if applicable), capacity building, training, and any other technical assistance activities under the Project. Tools and instruments such as Environment Code of Practice (ECOP), Environment and Social Management Framework (ESMF) and Environment and Social Management Plan (ESMP), Labor Management Plan (LMP) are carried out in accordance with terms of reference acceptable to the World Bank that are consistent with the ESSs. Thereafter ensure that the outputs of such activities comply with the terms of reference.	Throughout Project implementation.	DPWH-PIU, DepEd SIF- EFD, DepEd RO, DepEd DO and Project Contractor
1.5	CONTINGENT [EMERGENCY] [EARLY] RESPONSE FINANCING: Adopt any environmental and social Environment Code of Practice (ECOP), Environment and Social Management Framework (ESMF) and Environment and Social Management Plan (ESMP), Labor Management Plan (LMP) for the management of sub-project which may be required for activities for the Project, in accordance with the ESSs, and thereafter implement the measures and actions required under said E&S instruments, within the timeframes specified in said E&S instruments.	Before the carrying out of the relevant Project activities for which the E&S instrument is required. Implement the E&S instruments in accordance with their terms, throughout Project implementation.	DPWH-PIU, DepEd SIF- EFD, DepEd RO, DepEd DO and Project Contractor

	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless vise explicitly specified with a "NOTE") – delete or adjust them, or add new actions	TIMEFRAME	RESPONSIBLE ENTITY
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	LABOR AND WORKING CONDITIONS		
2.1	LABOR MANAGEMENT PROCEDURES:	/	DPWH-PIU, DepEd SIF- EFD, DepEd RO, DepEd DO
	Adopt and implement the Labor Management Procedures (LMP) for the Project,	Adopt the LMP no later than the	and Project Contractor
	including inter alia, provisions on DOLE regulations, provisions on working	Bank's approval date and thereafter	
	conditions, management of workers relationships, occupational health and	implement the LMP throughout	
	safety (including personal protective equipment, and emergency preparedness	Project implementation.	
	and response),, code of conduct (including relating to GBV/SEA and SH), forced		
	labor, child labor, grievance arrangements for Project workers, and applicable		
	requirements for contractors, subcontractors, and supervising firms.	/	
2.2	GRIEVANCE MECHANISM FOR PROJECT WORKERS:	Establish grievance mechanism prior	DPWH-PIU, DepEd SIF-
		to engaging Project workers and	EFD, DepEd RO, DepEd DO
	Establish and operate a grievance mechanism for Project workers, as described	thereafter maintain and operate it	and Project Contractor
	in the LMP and consistent with ESS2.	throughout Project implementation.	
	RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT [the rele		
	e the adoption of specific measures to cover energy, water (e.g. water balance) and		
	zardous wastes, chemicals and hazardous materials and pesticides. Depending on the		
	SMP) already mentioned in the section under ESS1 above or as a stand-alone instrur		
3.1	WASTE MANAGEMENT PLAN	Debris and waste management	DepEd-PIU
	Formulate and execute Debris/Waste Management Plan consistent with the	plans prepared prior to project	DPWH-PIU,
	Ecological Solid Waste Management Act of 2000.	implementation and thereafter executed throughout project	Project Contractor
		implementation.	
3.2	RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT	Throughout project	DepEd-PIU
3.2	Formulate and execute Noise, Air/Dust Pollution Prevention and Management in	implementation.	DPWH-PIU,
	line with Toxic Substances and Hazardous Waste Management Act (RA 6969),	implementation.	Project Contractor
	Clean Air Act Of 1999 (RA 8749), and Clean Water Act (RA 9275). Integrate		
	water and energy conservation measures such as implementation of green		
	building design in compliance to the Philippine Green Building Code (as		
	referral code of National Building Code (PD 1096)) and in consideration of RA		
	11285 – Energy Efficiency and Conservation Act of 2019.		

	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless wise explicitly specified with a "NOTE") – delete or adjust them, or add new actions	TIMEFRAME	RESPONSIBLE ENTITY
as nee			
specific traffic and re E&S in	COMMUNITY HEALTH AND SAFETY [the relevance of ESS4 is established during the lic measures to cover community health and safety risks, including, inter alia, on infra and road safety, community exposure to health issues, ecosystem services, manage esponse, security (including engagement of security personnel), and safety of dams. Instrument (e.g. ESMP) already mentioned in the section under ESS1 above or as a stables below].	estructure and equipment design and sa ment and safety of hazardous materials Depending on the project, these measu	fety, safety of services, s, emergency preparedness res may be set out in an
4.1	TRAFFIC AND ROAD SAFETY Incorporate measures to manage traffic and road safety risks as required in the site-specific ESMP within the project site and nearby communities.	Prior to project implementation and thereafter implement throughout project implementation.	DepEd-PIU DPWH-PIU, Project Contractor
4.2	COMMUNITY HEALTH AND SAFETY Assess and manage specific risks and impacts to the community arising from project activities, including inter alia, behavior of Project workers, risks of labor influx, response to emergency situations, and include mitigation measures in the ESMPs to be prepared in accordance with the ESMF.	Prior to project implementation and thereafter implement throughout project implementation.	DepEd-PIU DPWH-PIU, Project Contractor
4.3	SEA AND SH RISKS Formulate and execute measures and actions to assess and manage the risks of Sexual Exploitation and Abuse (SEA)/ Sexual Harassment (SH) as part of the ESMP. Operate a GRM that is survivor-centered and sensitized to handling SEA/SH related-complaints.	Integrated in the ESMP and prior to project implementation and thereafter implement throughout Project implementation.	DepEd-PIU DPWH-PIU, Project Contractor
4.4	Assess and implement measures to manage the security risks of the Project, including the risks of engaging security personnel to safeguard project workers, sites, assets, and activities, as set out in the ESMP or Security Management Plan, guided by the principles of proportionality and Good International Industry Practice (GIIP), and by applicable law, in relation to hiring, rules of conduct, training, equipping, and monitoring of such personnel.	Prior to project implementation and thereafter implement throughout project implementation.	DepEd-PIU DPWH-PIU, Project Contractor

MATERIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless otherwise explicitly specified with a "NOTE") – delete or adjust them, or add new actions as needed].	TIMEFRAME	RESPONSIBLE ENTITY
 INVOLVEMENT OF THE MILITARY Ensure the following measures are carried out before deploying the state security forces or private security companies [for the provision of security to Project workers, sites, consistent with the ESSs: a. Assess and implement measures to manage the security risks of engaging the any state security personnel, guided by the principles of proportionality and GIIP, and by applicable law, in relation to screening, hiring, rules of conduct, training, equipping, and monitoring of such [name military]; b. Adopt and implement standards, protocols, and codes of conduct for the selection and assignment of any state security personnel to the Project, and screen such [name military] to verify that they have not engaged in past unlawful or abusive behavior, including sexual exploitation and abuse (SEA), sexual harassment (SH) or excessive use of force; c. Enter into a memorandum of understanding (MoU), with the ministry/agency in control, setting out the arrangements for the engagement in the Project, including the relevant actions and measures set out in this ESCP; d. Provide adequate instruction and training to the security forces, prior to deployment and on a regular basis, on the use of force and appropriate conduct (including in relation to civilian-military engagement, SEA and SH, and other relevant areas) as set out in the MoU or ESMP; e. Ensure that the stakeholder engagement activities under the Stakeholder Engagement Plan (SEP) include communication on the involvement of [name military] in the Project; 	Preparation of SMPs when relevant, three months before deploying the security personnel under the Project and implement throughout Project implementation. as set out under actions 10.1 and 10.2 respectively. Notify the World Bank after receiving the concern or grievance in the timeframe specified in action B above.	DepEd-PIU, Project Contractor LGU

MATER	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless	TIMEFRAME	RESPONSIBLE ENTITY
	vise explicitly specified with a "NOTE") – delete or adjust them, or add new actions	12.102	MESI SINSIBLE EITHIN
as nee			
	f. Ensure that any concerns or grievances regarding the conduct of the security forces are received, monitored, and documented (taking into account the need to protect confidentiality) by the Project's grievance mechanism (see action 10.2 below), which shall facilitate its resolution, in accordance with ESS4 and ESS10. Notify the [World Bank/Bank/Association] after receiving the concern or grievance, as set out under action B above; and g. Where the World Bank so request in writing, after consultation with the DepEd and DPWH (i) promptly appoint a third- party monitor consultant, with terms of reference, qualifications and experience acceptable to the World Bank, to visit and monitor the Project area where a state security is/are deployed, collect relevant data and communicate with Project stakeholders and beneficiaries; (ii) require the third-party monitor consultant to prepare and submit monitoring reports, which shall be promptly made available to and discussed with the [World Bank/Bank/Association]; and (iii) promptly take any actions, as may be requested by the [World Bank/Bank/Association] upon its review of the third-party monitor consultant reports.		
	LAND ACQUISITION, RESTRICTIONS ON LAND USE, AND INVOLUNTARY RESETTLEME	· · · · · ·	
	ement instruments need to be prepared (e.g. resettlement process frameworks, res ed in the ESCP. See <u>examples</u> below]	ettlement action plans, process framev	vorks) this should be
5.1	Not applicable. No land acquisition for this Project. Temporary relocation for affected groups e.g. learners, faculty and school facilities will be outlined in the ESMP and respective learning continuity plans that will be developed by the affected schools prior to construction works.	N/A	N/A
ESS 6:	BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATUR	RAL RESOURCES [the relevance of ESS6 i	s established during the
	ocess. As with other ESSs, ESS6 may require the adoption of specific measures that i	the contract of the contract o	
	ned in the section under ESS1 above or as a stand-alone instrument or a separate n	neasure or action. See <u>examples</u> below	•
6.1	BIODIVERSITY RISKS AND IMPACTS	Prior to project Appraisal	DepEd PIU, DPWH-PIU, and Project Contractor

	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless vise explicitly specified with a "NOTE") – delete or adjust them, or add new actions ded].	TIMEFRAME	RESPONSIBLE ENTITY
	Develop and Implement measures for the affected biodiversity, natural habitats, forecasts and other sensitive areas due to the project and restore the affected biodiversity and natural resources to their original conditions, in accordance with the guidelines oof the ESIA prepared for the project, and in manner acceptable to the Bank.		
	INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRAD that can be used if determined that ESS7 is relevant, as set out in paragraph 54 of th		•
7.1	INDIGENOUS PEOPLES PLANNING FRAMEWORK No IPPF is needed, but IP engagement and welfare promotion for this project shall follow the following policies and guidelines consistent with the ESS7: 1. Indigenous Peoples Rights Act of 1997 or Republic Act 8371 2. DepEd Order 62, s. 2011 - Adopting the National Indigenous Peoples (IP) Education Policy Framework 3. DepEd Order No. 43, s. 2013 Implementing Rules and Regulations of Republic Act No. 10533 – Enhanced Basic Education Act of 2013 4. DepEd Order No. 32, s. 2015 – Adopting the Indigenous Peoples Education Curriculum Framework 5. DPWH Department Order 327 S. 2007 Land Acquisition, Resettlement, Rehabilitation, and Indigenous Peoples' (LARRIP) Policy, emphasizing the integration of indigenous knowledge systems and practices. The IPPF will ensure that the construction and improvement of school infrastructure are culturally sensitive and promote inclusivity, fostering a safe and conducive learning environment for IP learners.	Prior to project implementation	DepEd (EFD-SIF, DRRMS, and Indigenous Peoples Education Office-IPsEO) and DPWH counterparts National/Local IP Focal
7.2	INDIGENOUS PEOPLES PLAN NO IP Plan is needed for this project, instead the project will follow a consultative and participatory process in engaging with IP beneficiary schools and communities using the guidelines, policies and platform cited in 7.1	Prior to Project Implementation and throughout the project timeframe.	DepEd (EFD-SIF, DRRMS, and Indigenous Peoples Education Office-IPsEO) and DPWH counterparts National/Local IP Focal

	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless vise explicitly specified with a "NOTE") – delete or adjust them, or add new actions	TIMEFRAME	RESPONSIBLE ENTITY
as nee	ded].		
7.3	GRIEVANCE MECHANISM The Grievance Mechanism outlined in the IPPF, IPPs, and Social and Environmental Plan (SEP) will be essential for addressing complaints from Indigenous Peoples Communities. Given the specific vulnerabilities of these communities to typhoons and earthquakes, the grievance mechanism will be designed to be accessible and culturally sensitive. A distinctive feature in handling ESS7-related grievances could involve establishing community-led grievance committees, ensuring representation from indigenous leaders. This approach respects local dynamics and traditional conflict resolution mechanisms, fostering trust and effective communication. Aligning with DepEd Orders on community engagement, the mechanism aims to resolve issues promptly, contributing to the success of the ISRS Project while minimizing negative impacts on indigenous communities. DEPED ORDER NO. 3, S. 2004 - ESTABLISHING A COMPLAINT/GRIEVANCE COMMITTEE AT THE DEPARTMENT OF EDUCATION	Prior to project implementation	DepEd (EFD-SIF, DRRMS, and Indigenous Peoples Education Office-IPsEO) and DPWH counterparts National/Local IP Focal
	DepEd Order No. 40, s. 2012 - DEPED CHILD PROTECTION POLICY		
measu	CULTURAL HERITAGE [the relevance of ESS8 is established during the ESA process. A res that may be set out in an E&S instrument (e.g. ESMP) already mentioned in the stee measure or action. See examples below].		· · · · · · · · · · · · · · · · · · ·
8.1	CULTURAL HERITAGE RISKS AND IMPACTS Not applicable.		
8.2	CHANCE FINDS Integrate the chance findings procedures in the POM based on the National Commission for Culture and the Arts (NCAA) guidelines and the site-specific ESMP.	One month before the Loan Agreement effectiveness date and will be implemented throughout the project implementation.	DepEd (EFD-SIF, DRRMS, and Indigenous Peoples Education Office-IPsEO) and DPWH counterparts National/Local IP Focal

MATE	RIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless	TIMEFRAME	RESPONSIBLE ENTITY
otherv	vise explicitly specified with a "NOTE") – delete or adjust them, or add new actions		
as nee	-		
	FINANCIAL INTERMEDIARIES [This standard is only relevant for Projects involving Fir		
9.1	Not applicable	N/A	N/A
	: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE		
10.1	STAKEHOLDER ENGAGEMENT PLAN PREPARATION AND IMPLEMENTATION Adopt and implement a Stakeholder Engagement Plan (SEP) for the Project,	Adopt the SEP before the Project's approval date and implement it throughout the Project	DepEd PIU, DPWH-PIU
	consistent with ESS10, which shall include measures to, inter alia, provide stakeholders with timely, relevant, understandable, and accessible information,	implementation	
	and consult with them in a culturally appropriate manner, which is free of manipulation, interference, coercion, discrimination and intimidation.	Review and revise (when needed) during the project implementation phase	
10.2	PROJECT GRIEVANCE MECHANISM	Establish the grievance mechanism before the start of the project	DepEd PIU, DPWH-PIU, a
	Establish, publicize, maintain, and operate an accessible grievance mechanism, to receive and facilitate the resolution of concerns and grievances in relation to the Project, promptly and effectively, in a transparent manner that is culturally appropriate and readily accessible to all Project-affected parties, at no cost and without retribution, including concerns and grievances filed anonymously, in a manner consistent with ESS10.	implementation and thereafter maintain and operate the mechanism throughout Project's timeframe.	
	The grievance mechanism shall be equipped to receive, register, and facilitate the resolution of SEA/SH complaints, including through the referral of survivors to relevant gender-based violence service providers, all in a safe, confidential, and survivor-centered manner.		
	May also refer to the Updated Grievance Machinery of the Department of Education (DepEd) - DepEd Order No. 35, s. 2004 "REVISION OF THE GRIEVANCE MACHINERY OF THE DEPARTMENT OF EDUCATION (DepEd)"		
	Enclosures: 1. Revised Policies on the Settlement of Grievance in the Public Sector contained in CSC Resolution No. 010113		

MATERIAL MEASURES AND ACTIONS [The actions listed below are illustrative (unless otherwise explicitly specified with a "NOTE") – delete or adjust them, or add new actions	TIMEFRAME	RESPONSIBLE ENTITY
as needed].		
CAPACITY SUPPORT		
CS1 [Specify Training to be provided and targeted groups For example, training may be required for [e.g. PIU staff, stakeholders, communities, Project workers] on: • stakeholder mapping and engagement • specific aspects of environmental and social assessment • emergency preparedness and response • community health and safety. • GBV/SEA/SH case management and referral pathways • Occupational health and safety Trainings/ Capacity Building to be provided: 1.	A month after the Loan Agreement Effectiveness date, and before the start of the construction works, refresher training will be provided mid-project.	DepEd PIU (OUSIF-EFD, OUOps-DRRMS) DPWH-PIU